

### Access to Supply

TransGas presented an overview of access to supply in western Canada with a focus on the TransGas system. This included a summary of supply changes in Alberta and a list of TransGas capital projects that are planned to facilitate the transport of supply from the Alberta border into Saskatchewan.

### Financial Update

TransGas presented an overview of the financial results for 2018-19. This included a group discussion regarding income variances.

### Customer Dialogue Decision Process

TransGas presented an overview of the 2019-20 Customer Dialogue decision process. This included a discussion around formal issue adoption, voting, and in-camera sessions.

### Rate Design

TransGas presented an update on the 2019 rate design process. This included a description of the rate design subcommittee that was appointed in April, 2019, and a summary of the Chymko cost of service report.

### Guiding Principles

TransGas presented an update on the topic of guiding principles. This included an update on voting results for the max-diff vote held online using Surveygizmo.

### Tariff Review

TransGas presented an overview on its tariff review process that is currently underway. This included a description of the rationale behind the view, the review process, and the method by which Customer Dialogue will be involved.

### Tariff Items

TransGas presented an overview of items currently being considered for revisions in the tariff.

### Customer Service Satisfaction

TransGas presented the findings from the customer satisfaction survey. TransGas encouraged customers to contact Tanya Lang if they have questions or comments about customer satisfaction with the customer services group.

**If you have any questions arising from this meeting or of the TransGas Customer Dialogue process in general, please contact David Cundall at (306) 777-9016 or Tanya Lang at (306) 777-9811.**